

## **OVERVIEW**

DanubeNet, Inc. is committed to respecting your privacy and the privacy of the information in your account. That is why we have established this privacy policy. Our intention is to treat your information with the utmost care and consideration.

If you have questions or concerns regarding this statement, you should contact DanubeNet by emailing [privacy@DanubeNet.com](mailto:privacy@DanubeNet.com).

This Privacy Policy contains DanubeNet's handling of personally identifiable information that is gathered when you are on DanubeNet's site, and when you use DanubeNet's services – i.e. Data stored in your DanubeNet account. This policy does not cover or apply to the practices of companies that DanubeNet does not own or control, or to non-DanubeNet employees.

## **COLLECTION AND USE OF YOUR INFORMATION**

- DanubeNet collects personally identifiable information when you register for a DanubeNet account, when you sign up to become a DanubeNet affiliate, when you sign up to become a DanubeNet reseller, when you fill out any form requesting information, support, or specific products and services information, and when you subscribe to our newsletter. DanubeNet may also receive personally identifiable information from its business partners.
- DanubeNet collects the following personally identifiable information: your name, email address, employer or company. You also have the option of supplying us with your phone, URL, occupation, and type of business or industry. Additionally, when you sign up for a DanubeNet paid account, DanubeNet also collects your billing information including your credit card number, expiration date, and billing address.
- DanubeNet also automatically receives and records information on our server logs from your browser including your IP address, browser type, referrer page, domain name, access time, entry page, exit page, operating system type, and search engine keywords used.
- DanubeNet mainly uses the information it collects to measure our business success, to identify the most effective ways to reach you, the customer, to more effectively meet your needs and requests for certain new product features and services, and to contact you about product upgrades. Additionally, If you have chosen to receive email communications, you will receive our infrequent newsletter and announcements.
- Note that DanubeNet also hosts the data stored in your DanubeNet account. That data is strictly your property.

## **THE SHARING AND DISCLOSURE OF YOUR INFORMATION**

Certain DanubeNet employees have various access levels to DanubeNet systems, including databases for the purposes of backups, maintenance, debugging, and other administrative and programming activities. However, DanubeNet will not monitor, edit, disclose, sell, or rent neither your data stored in your DanubeNet account, nor your personally identifiable information to anyone other than what is disclosed below.

It is only under the following circumstances that DanubeNet may send your information to other companies or people:

- When we have your consent to share the information.

- When we need to share your information to provide you with a service or product you are requesting. For example: if you sign up for DanubeNet through one of our authorized resellers.
- When we need to send the information to companies who work on our behalf in order to process your order or to provide a product or service to you. Note that these companies are not allowed to use your information for any reason other than to support us in assisting you.
- When we conform to the edicts of the law, respond to subpoenas, court orders or legal process.
- When you have violated our DanubeNet Service Terms of Use Agreement.
- When we act under exigent circumstances to protect the personal safety of our customers or the public.
- When we need to protect and defend the rights or property of DanubeNet.

From time to time we may share aggregate data about our customers with other companies. In such cases no personally identifiable data will be made available to 3rd parties.

### **COOKIES**

Cookies are identifiers usually sent through your browser to reside temporarily or permanently on your computer. Both the DanubeNet Web site and DanubeNet Service use temporary "cookies" tied to personally identifiable information for their operation. Certain services and functionalities will not work if you disable cookies.

### **CHANGING AND EDITING YOUR PERSONALLY IDENTIFIABLE INFORMATION**

DanubeNet allows you to change, at any time, your personally identifiable information you provided when signing up for DanubeNet. In order to change your information, log into your account. If the options provided do not fully meet your needs, send an email to [privacy@DanubeNet.com](mailto:privacy@DanubeNet.com) with your request.

### **SECURITY**

For both security and privacy purposes, your DanubeNet account is password-protected.

DanubeNet employs rigid security measures to ensure the protection of your data and applications. As such, access to DanubeNet servers is restricted.

All transactions between DanubeNet and the servers are encrypted with industry-standard 128-bit Secure Socket Layers protocol.

Additionally, all systems are backed up on daily basis.

### **PRIVACY POLICY CHANGES**

If we are going to use your personally identifiable information in a manner different from that stated at the time of collection we will notify you via email. You will have a choice as to whether or not we use your information in this different manner. In addition, if we make any material changes in our privacy practices that do not affect user information already stored in our database, we will post a prominent notice on our web site notifying users of the change. In some cases where we post the notice we will also email users, who have opted to receive communications from us, notifying them of the changes in our privacy practices.

## **OPTING-OUT**

At any time you can unsubscribe from our newsletter and announcement list by accessing control panel. If you have a DanubeNet account, you will continue to receive administrative type emails from us in regards to your account when necessary.

## **SURVEYS**

From time to time DanubeNet may invite you to participate in online surveys that DanubeNet or a 3rd party may administer. These surveys are optional. These surveys include personal information. They include questions about your experience with DanubeNet and its specific features. They are meant to help us better understand the needs and requirements of our customers so we can continue improving our products and services. The results of these surveys may be shared in aggregate format with 3rd parties.

## **DEACTIVATING YOUR ACCOUNT**

Paid accounts can be deactivated by login on to your account and selecting deactivate feature in the control panel.

## **COMMENTS AND SUGGESTIONS**

DanubeNet Privacy Support

Phone: 888.635.8540

Email: [privacy@DanubeNet.com](mailto:privacy@DanubeNet.com)